UNDERSTANDING PAID OTT SUBSCRIBERS OF HYDERABAD

RESEARCH REPORT BY: RMT





HYDERABAD IS GROWING & HOW! IT'S BECOMING HIGHLY ATTRACTIVE FOR BRANDS BOTH NATIONAL & GLOBAL TO BE A PART OF THIS STORY, INVESTMENTS ACROSS DIFFERENT SECTORS IS SEEING THE JOB SECTOR BOOMING & LOT OF INDIANS DECIDING TO MAKE HYDERABAD THEIR HOME,

AS A MARKETING CONSULTANCY WITH BIRYANI IN OUR GENES, WE THOUGHT IT WAS IMPERATIVE FOR US TO UNDERSTAND THE CONSUMER DEEPER, UNDERSTAND THEIR BEHAVIORS + ATTITUDE TO HELP OUR PARTNERS COMMUNICATE BETTER WITH THEM.

WE MADE THIS REPORT TO UNDERSTAND THE PAID SUBSCRIBERS (OR SVOD) AUDIENCE IN HYDERABAD. WE FOUND SOME AMAZING INSIGHTS & I HOPE THAT THESE WILL HELP YOU CONNECT WITH THE AUDIENCE BETTER.

THANKS!

SRIKANT, CEO

ONWARDS & UPWARDS





IN A 1946 INTERVIEW, DARYL ZANUCK, EXECUTIVE PRODUCER AT 20TH CENTURY FOX SAID,
"TELEVISION WON'T BE ABLE TO HOLD ON TO ANY MARKET IT CAPTURES AFTER THE FIRST
SIX MONTHS. PEOPLE WILL SOON GET TIRED OF STARING AT A PLYWOOD BOX EVERY
NIGHT."

CLEARLY, THE COMMON PEOPLE DID NOT AGREE WITH HIM, AND WE ALL KNOW HOW TV CONTINUES TO SHAPE THE ENTIRE WORLD EVEN TODAY. WE ARE IN A SIMILAR PLACE NOW, WHERE OTT IS PRECIPITATING A PARADIGM SHIFT IN THE ENTERTAINMENT INDUSTRY AND IS EXPECTED TO BECOME A MUCH STRONGER FORCE WITH EACH PASSING DAY.

THROUGH THIS RESEARCH WE WANTED TO PEEK INTO THIS NEW WORLD OF 'PERSONAL(ISED) TU' AND PROVIDE AN UNDERSTANDING OF HOW THE INDUSTRY IS EVOLVING. BY GETTING THE VOICE OF PEOPLE INTO THE BOARDROOMS, THE MARKETEERS CAN ALIGN THEIR OFFERINGS TO WHAT PEOPLE ARE LOOKING FOR, THEREBY BENEFITING THE INDUSTRY AND THE PEOPLE.

AMAN, HEAD OF INSIGHTS

PLAY ON \M/



Is quite active on the internet and spends on Internet subscriptions.

Is primarily working. 77% of our audience is either in a job or in their own work

On an average has "INR 60k/month total household income







TELUGU CONTENT
FAILS TO GAIN PROMINENCE IN ITS
OWN TURF

28%

Hyderabadis Prefer English OTT content most

Hyderabadis Prefer Telugu OTT content most

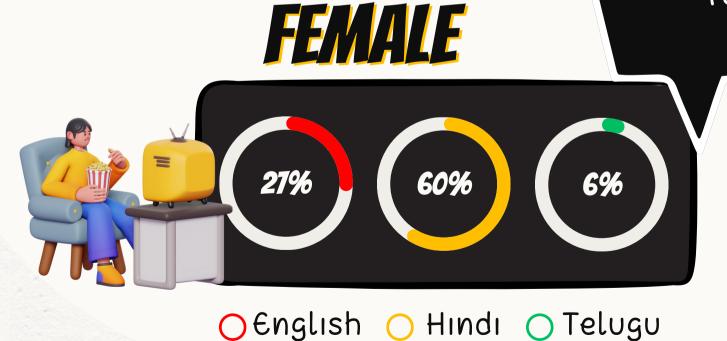
ENGLISH BEINGH DISTANT SECOND

*6% other languages Base (Overall): 491

HOST PREFERED LANGUAGE

CRITICAL NEED GAP

female users prefer Hindi & English content over Telugu

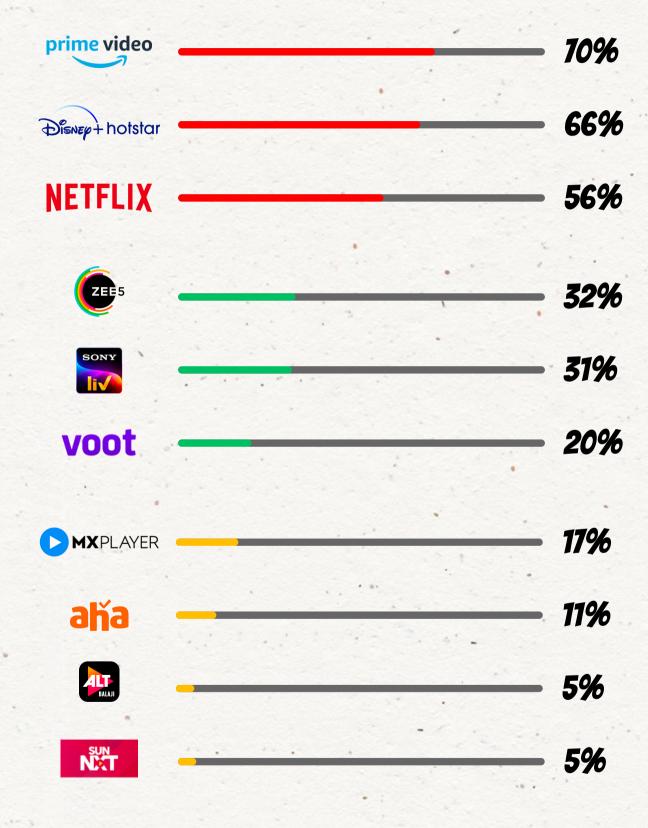


○ English ○ Hindi ○ Telugu

43%

MALE

Base (female): 247 Base (Male): 244



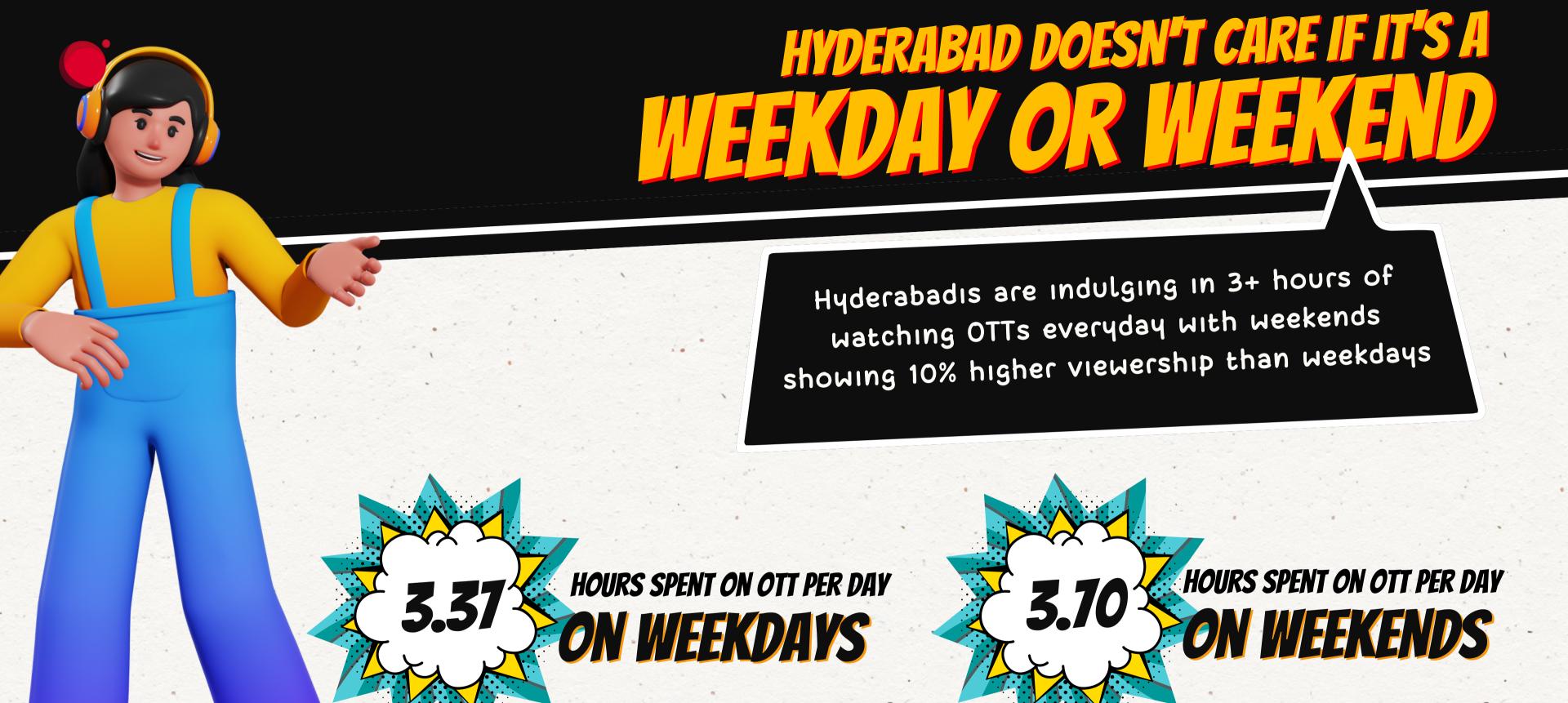
Base (Overall): 491

REGIONAL PLAYERS ARE STRUGGLING TO GAIN PENETRATION AND AFFINITY AMONG THE PEOPLE.

AMONG THE OTT PROVIDERS,
THERE ARE 3 SEGMENTS OF
PREFERRED PLATFORMS

- O BIG TECH
- BROADCAST COMPANIES
- REGIONAL AND OTHERS





OTT VIEWING PREDOMINANTLY A
MOBILE EXPERIENCE WITH MORE
THAN 50% PREFERRING TO
WATCH ON-THE-GO!



TV SCREEN

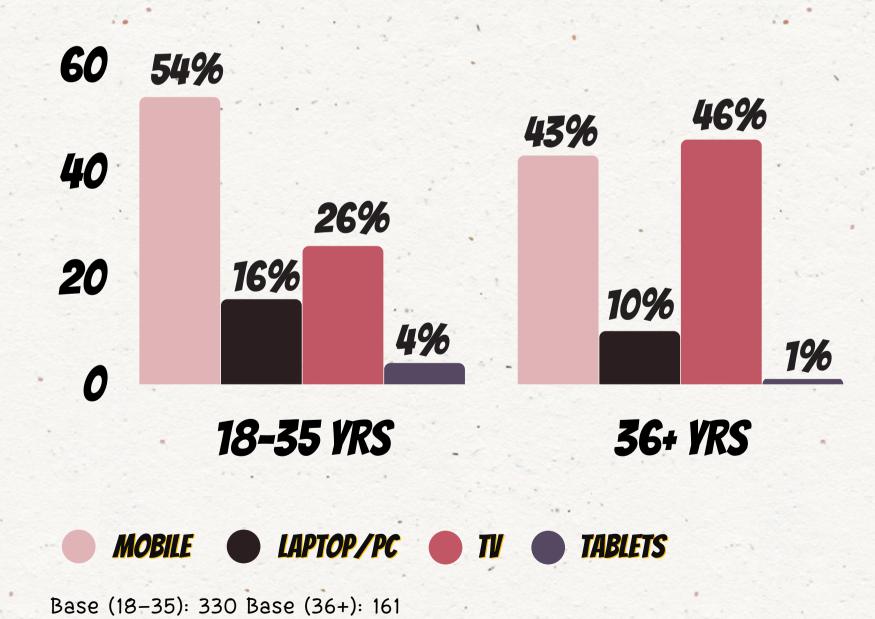




*3% Tablets

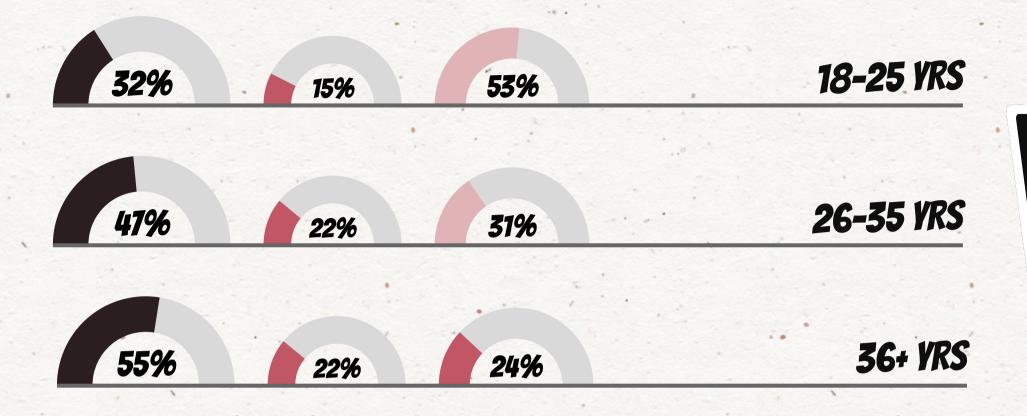
Base (Overall): 491

OLDER AGE GROUPS ABOVE 35+ YEARS SHOW STRONGER PREFERENCE TO TV COMPARED TO YOUNGER



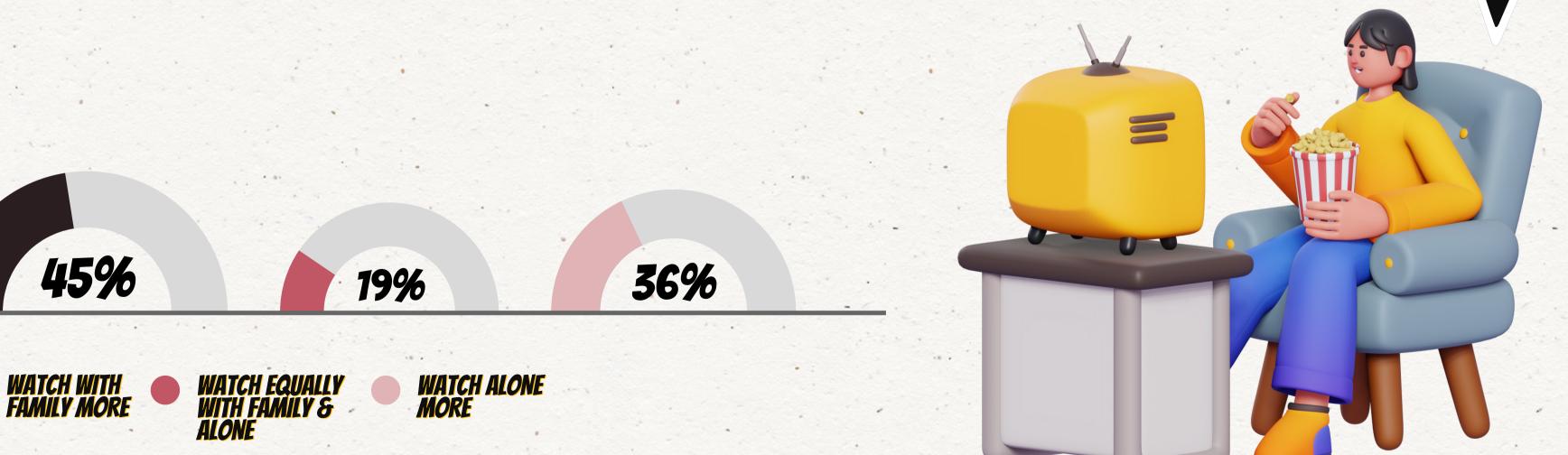






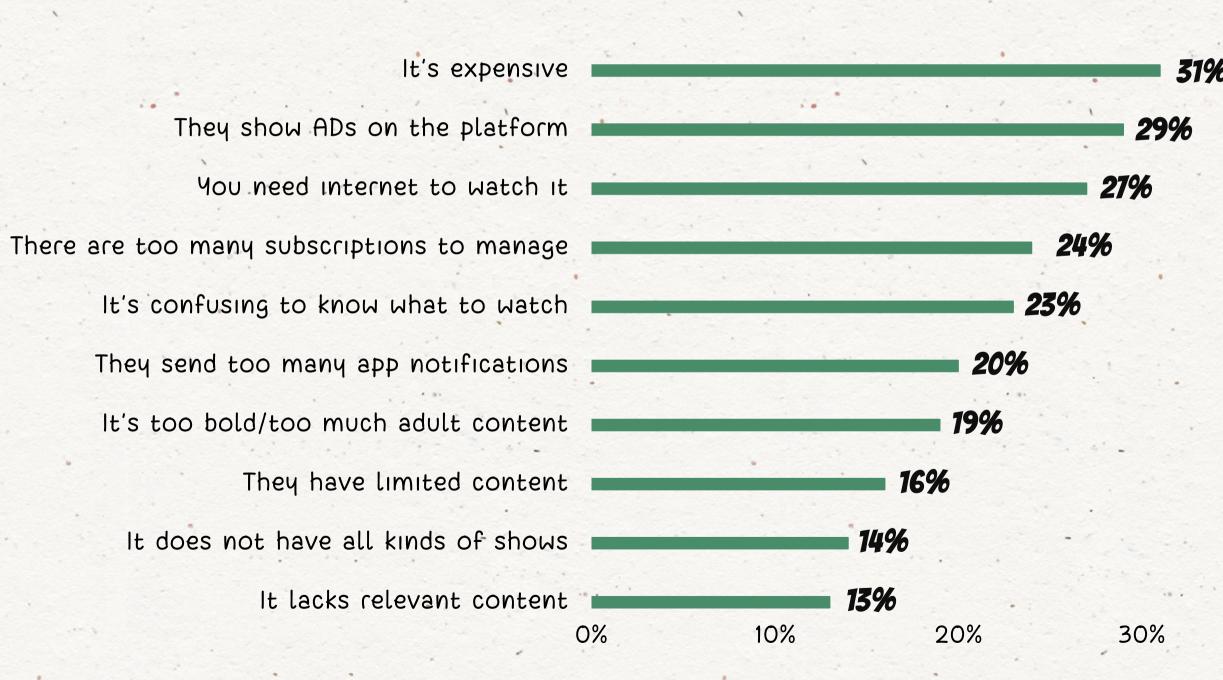
"WE HAVE DIFFERENT FACE IN FRONT OF OUR FAMILY, IN FRONT OF FRIENDS, IN FRONT OF PARTNER OR EVERYONE ELSE. SO THE CONTENT HAS TO MATCH THAT SORT OF SET-UP."

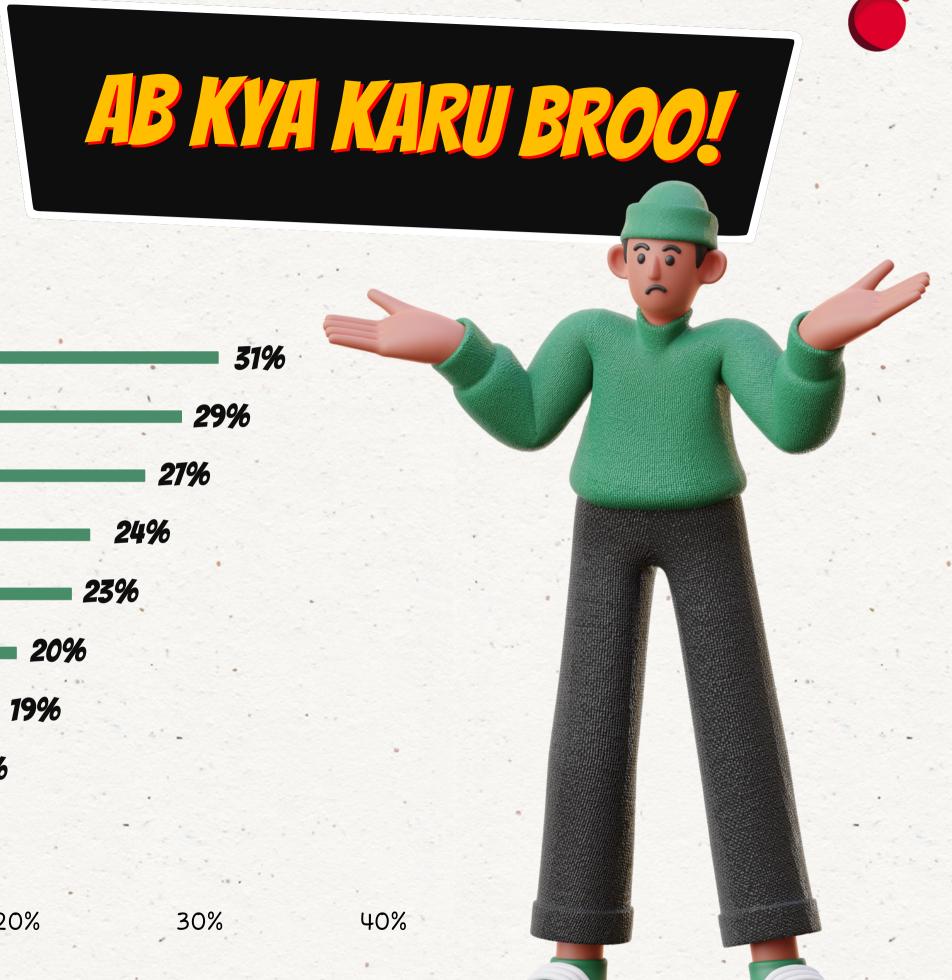
— Male, 25 yrs



TOP 10 OTT DISLIKES

SATURATION SEEMS TO BE KICKING IN FOR HYDERABADIS, THEY ARE FINDING IT DIFFICULT TO MANAGE MULTIPLE OTT SUBSCRIPTIONS AND ALSO FEEL OTT SERVICES ARE BECOMING EXPENSIVE.







"Sometimes we like to change to other channels. Sometime we like to change Amazon Prime, Sometimes Voot. If we take bundle we can't change to another channels. That's the main reason"

- FEMALE, 37 YEARS

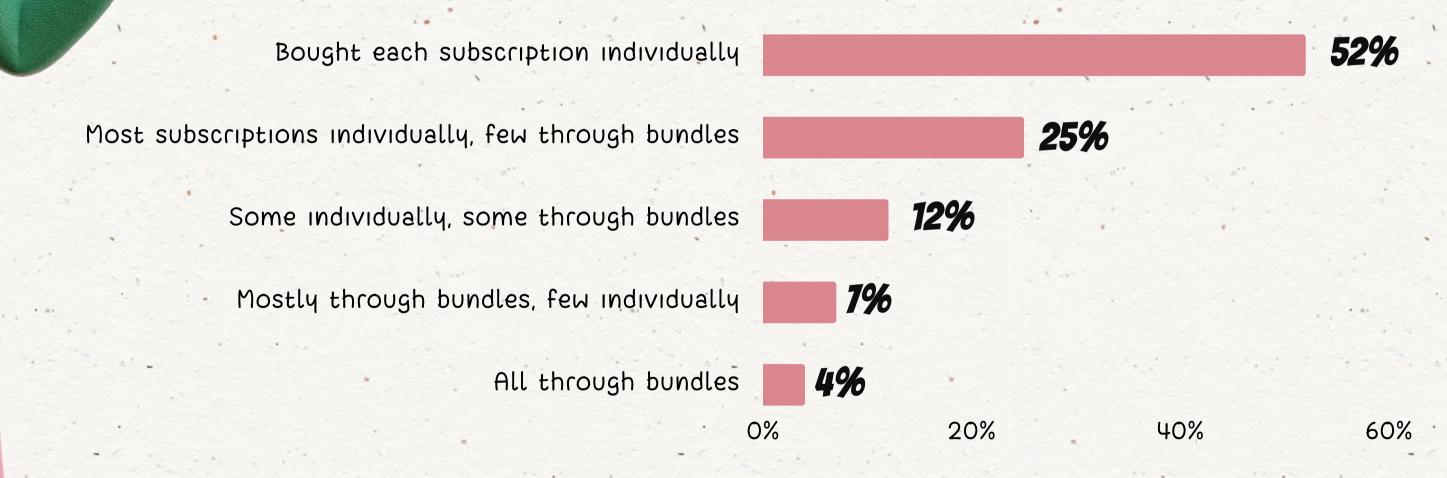
"I don't have any idea about the bundle but whatever subscription I have taken, I am using it with my phone number and logging in."

- FEMALE, 32 YEARS



LACK CLEAR UNDERSTANDING OF OTT BUNDLING BENEFITS

THERE IS A LOW AWARENESS AND ADOPTION OF OTT VIA BUNDLING SERVICES. MOST SUBSCRIBERS ARE PAYING INDIVIDUALLY



Base (Overall): 491



"EVERY DAY WE ARE USED TO SCROLLING THE CONTENT ON INSTAGRAM REELS AND SHORTS.

SO, WHENEVER THE CLIP OF CONTENT WAS INTERESTING, I USED TO DISCOVER IT."

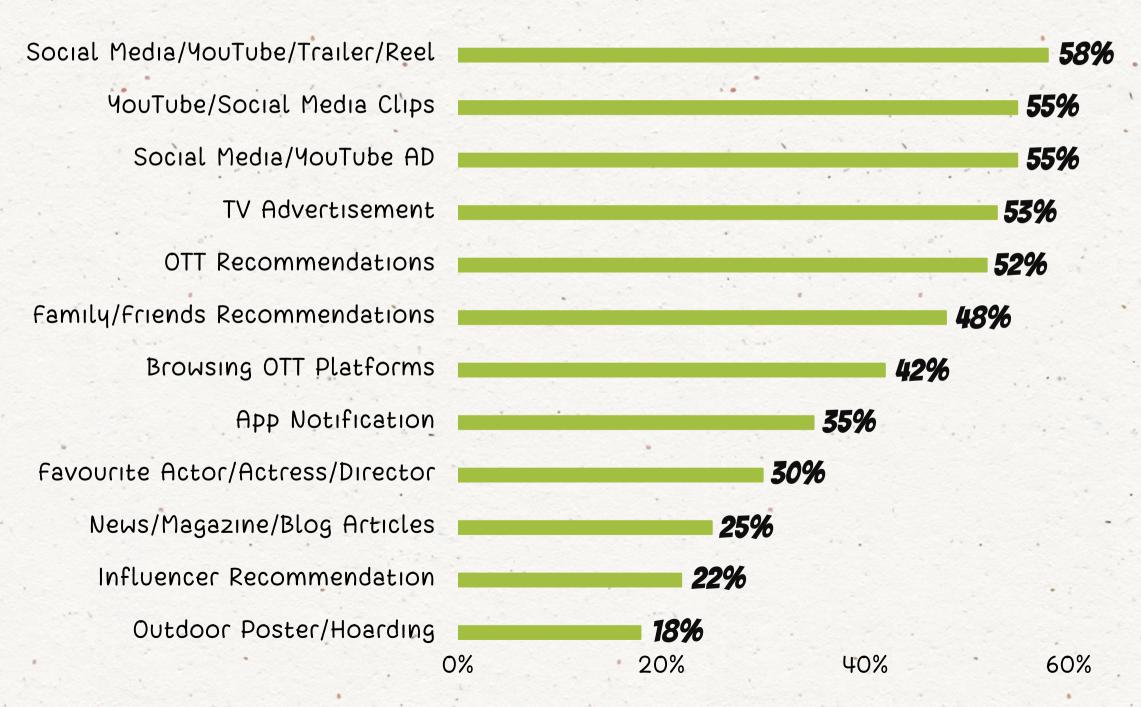
- Female, 23 years

OTT viewers are using social media to discover and consume snippets & short videos of OTT content.



THEY VIEW SOCIAL MEDIA AND OTT AS A PART OF THE SAME ENTERTAINMENT CONTINUUM, THERE IS A SEAMLESS SWITCHING BETWEEN BOTH PLATFORMS TO FULFIL THEIR ENTERTAINMENT NEEDS.

SOURCES OF OTT CONTENT DISCOVERY







- WITH PREFERENCE STRONG FOR HINDI AND INTERNATIONAL CONTENT, THE OTT MARKET IS SKEWED TOWARDS BIGGER PLAYERS IN HYDERABAD. THE REGIONAL PLAYERS HAVE A AN OPPORTUNITY TO HONE IN THE OTT MARKET IF THEY ARE ABLE TO CREATE COMPELLING REGIONAL CONTENT
- THE BUNDLE MAKERS NEED TO EDUCATE PEOPLE ON THE BENEFITS AND FREEDOM WHICH COMES IN WITH THEM. THIS IS EXPECTED TO HELP THE ENTIRE CATEGORY TO GROW GIVING THE CONSUMERS EASY WAY TO MANAGE THEIR SUBSCRIPTIONS AT A GOOD VALUE
- WITH LINES OF ENTERTAINMENT BLURRING, MOBILE FRIENDLY ON THE GO CONTENT DRIVES OTT VIEWERSHIP IN CONJUNCTION WITH SOCIAL MEDIA. THUS, IT IS INDISPENSABLE TO INTEGRATE THE CONTENT ON BOTH PLATFORMS



3 ONLINE FGDS WERE CONDUCTED EACH IN THE AGE GROUP 18-25
YEARS, 26-35 YEARS AND 36+ YEARS TO GAIN INITIAL INSIGHTS ON
THE TARGET AUDIENCE'S INTERACTION, USAGE AND PREFERENCES FOR
THE OVERALL OTT CATEGORY AND DIFFERENT PLATFORMS

QUALITATIVE ONLINE FGDS

INPUTS FROM QUALITATIVE FGDS



QUANTITATIVE ONLINE SELF FILLING SURVEY

DATA FROM ~500 RESPONDENTS WAS COLLECTED TO UNDERSTAND
THE PAID OTT MARKET IN HYDERABAD. TO ENSURE PROPER
REPRESENTATION, EQUAL REPRESENTATION WITHIN THE 3 AGE
GROUPS AND BOTH GENDERS WAS ENSURED

OTHER UNDERSTANDING OF THE CATEGORY



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